

## Vision

**Napa Mermaid's management and employees are committed to environmental protection and implementation of a relevant management system to reduce the hotel's impact on the environment and continuously improve its performance.**

## Goals

Through this policy we set the following goals:

1. Ensure that we comply with all applicable legislations and regulations.
2. Collaborate with the local and state authorities for implementing legislation and regulations.
3. Adopt procedures and measures which minimize our environmental impact.
4. Plan and implement reliable and productive processes, services and infrastructure that benefit the environment, local society, our guests, employees and hotel.
5. Regularly set, measure and monitor environmental targets and programs to prove our environmental progress.
6. Take corrective and preventive actions whenever necessary
7. Provide training and other skills to new and existing employees in order to understand their role.
8. Encourage our employees to improve their sense of responsibility towards the environment.
9. Invite guests and local community to support our environmental efforts.

## Objectives

To achieve our goals, we will:

1. Maintain and strengthen our Travelife for Hotels & Accommodations award
2. Reduce our energy consumption by saving, installing energy efficient equipment and lighting.
3. Reduce our water consumption by saving, adjusting flow pressure and installing water flow restrictors in taps and showers.
4. Reduce the waste we send to landfill by expanding the separation of our waste streams and the reuse / recycling of these materials.
5. Reduce the use of potentially harmful chemicals in our operations and use biodegradable or natural alternatives.
6. Collaborate with and communicate to our stakeholders our sustainable policies, environmental progress and how they can help us to achieve them.
7. Involve our guests in achieving the environmental policy by further participating in actions and events.

*The Hotel Manager, 10/07/2021*